

CSA Terms & Conditions

By purchasing a flower share with Sweetsong Flower Farm you agree to the following terms & conditions:

I understand that seasonal specific flower availability can change quickly, or hardly at all, depending on time of year, weather, disease, etc. I accept that my bouquets are subject to whatever flowers, in whatever colors are available at that time. In participating in a CSA I will also share, to some degree, in the risks of working alongside the unpredictability of flower farming.

I understand that the start date of each CSA is dependent on seasonal conditions.

My CSA will begin when the “seasonal flowers” are ready. Note: Everything here on the farm is dependent on seasonal conditions and is not always predictable; the flowers will bloom when they are ready, I acknowledge that I am willing to let nature take its course and dictate the start of availability.

I am aware that Sweetsong Flower Farm will communicate with me via email regarding the start and end of my CSA. It is my responsibility to contact Sweetsong directly, if I am not receiving updates. In participating in this CSA I understand that I will be added to a mailing list, and agree to add sweetsongflowerfarm@yahoo.com to my email contacts so that CSA updates do not inadvertently end up in my spam folder. It is not the responsibility of Sweetsong Flower Farm to ensure I take this precaution.

I acknowledge I am free to contact Sweetsong Flower Farm via email at any time.

Payment & Claiming Flowers

I understand that all CSA's are pre-paid, and for each subscription I am able to choose between three methods of claiming my flowers. 1. Meet-Up at a designated location. 2. Pick-Up at farm. 3. Delivery for an additional fee. I acknowledge that after I have purchased my CSA, my selected method for claiming flowers is **fixed**- i.e., I cannot switch from pick up to delivery, or vice versa.

All subscriptions are for one bunch/bouquet per week, for the specified number of weeks of the particular CSA purchased. As the subscriber, I will be notified via email when the CSA has begun. Start time is an approximation, i.e., early June.

Pick-Up/Meet-Up

I will commit to picking up my weekly bouquet as per my pick up method selected at the time of my CSA purchase, i.e., Meet-Up location or Pick-Up at the farm, for the designated number of weeks per my chosen CSA.

If I am unable to pick up my bouquet(s) for any reason, I may send a designee in my place and will notify Sweetsong Flower Farm of that fact via email. If I am unable to pick up my bouquets and unable to send a designee in my place, I understand that the unclaimed week's bouquet will be donated to a local nursing home, in my honor, and will no longer be available for that week. It is **not** the responsibility of Sweetsong Flower Farm to ensure CSA bouquets are claimed by the subscriber. Missing a pick up does not cause that week's bouquet to “roll over” to the following week for later pick up.

Any bouquets that I am unable to pick up within the 2021 growing season will be considered “unclaimed” and donated. I acknowledge and accept that in the event of any unclaimed bouquets of my purchased CSA, I will not receive a refund or credit in the value of the existing unclaimed bouquet(s), as this is the nature of a CSA.

Delivery:

I acknowledge deliveries will take place weekly on designated days and at designated times.

I commit to bringing my weekly porch-delivery bouquet inside as soon as possible, for the designated number of weeks of my chosen CSA. I assume responsibility for any damage to bunches and/or bouquets due to delay in bringing bouquets inside.

Any bouquets that I do not retrieve from the porch within the 2021 growing season will be considered “unclaimed”. I acknowledge and accept that, in the event of any unclaimed bouquet(s) of my purchased CSA, I will not receive a refund or credit in the value of the existing unclaimed bouquet(s), as this is the nature of a CSA.

Bouquet Care

Different flowers have different vase lives, and, as such, I understand that the vase life of my bunches/bouquets may vary significantly.

Farm fresh flowers will be harvested no more than 24 hours prior to delivery or pick up. I acknowledge that, after I take possession of the bouquet, care to ensure the longest vase life is my responsibility.

I understand that the best way to get the longest vase life out of my flowers includes, but is not limited to, the following recommendations:

- Keeping my flowers in water at all times.
- Taking the rubber band off the stems.
- Re-cutting the stem ends daily with a sharp tool.
- Changing the water often.
- Keeping the bouquet out of direct sunlight and in a cool, dry place.